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Date 19<sup>th</sup> December 2019

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/11/39.

You requested the following information, please also see our response below:

• **Who is the Trust's current supplier for their Electronic Patient Record?**

Cleric

• **What are the contract start and end dates for the Electronic Patient Record?**

September 2018 to September 2021

• **Who is the Trust's current supplier for their Patient Administration System?**

We do not have a Patient Administration System

• **What are the contract start and end dates for the Patient Administration System?**

N/A

• **When is the trust due to start looking to re-procure their clinical systems?**

Six months prior to contract expiry

• **How often does the Trust evaluate their Clinical Systems?**

We continuously review our clinical systems through our governance groups. For example, the new ePCR clinical system is overseen by a monthly ePCR governance group and changes made based on feedback.

• **Please supply a copy of the Trust's latest Digital Strategy**

Please find this attached

• **How regularly does the Trust review their Digital Strategy?**

Every 5 years

• **Who is the Trust's current Chief Clinical Information Officer?**

Bethan Eaton-Haskins

• **Who is the Trust's current CIO/ IT Director?**

Amaraghosha Carter – Associate Director of IT

• **Which member of the board is responsible for IT?**

David Hammond – Director of Finance & Corporate Services

• **Please provide an organisation chart for the trust's IM&T department**

Please find attached. Please note that the IT department are currently undergoing a restructure so this will change in the near future.

• **Please provide a link to the trust's latest Board Assurance Framework**

This is covered in our Board Meetings – papers can be viewed on the following link:

[http://www.secamb.nhs.uk/about\\_us/board\\_meeting\\_dates\\_and\\_papers.aspx](http://www.secamb.nhs.uk/about_us/board_meeting_dates_and_papers.aspx)

• **Which member of the Trust is the SRO for the STP engagements? The SRO would refer to the Senior Responsible Officer for Information Technology engagements with the Sustainability and Transformation Partnership.**

Amaraghosha Carter – Associate Director of IT

• **What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff?**

All permanent staff but we are using contractors for project work.

• **How many beds does the trust have?**

N/A as we are an Ambulance Service

• **How many staff does the trust employ?**

Headcount 3940. Full time equivalent 3624.39. These figures are correct as at 31 October 2019

• **What is the trust's current NHSI Rating via the NHS Oversight Framework?**

This is contained within our annual report which can be found on the following link@

[http://www.secamb.nhs.uk/about\\_us/document\\_library.aspx?cat=33](http://www.secamb.nhs.uk/about_us/document_library.aspx?cat=33)

• **What is the trust's current Digital Maturity Score?**

This is publicly available via the following link:

<https://data.england.nhs.uk/organization/nhs-england-technology-strategy>

• **Does the trust outsource their IT services to an external provider, if so please provide details of provider and contract dates**

No

• **Is the Trust looking to migrate to the cloud in the next 2 years?**

Not being considered currently.

• **Is the Trust considering their options of outsourcing their IT Services in the next 3 years?**

No

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust